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TESTIMONIAL

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At Velammal Hospitals, we are using the HMS software provided by Skylark.


It was not an easy decision; it took us at-least 6 to 8 weeks, several rounds of meetings with 3 or 4 shortlisted vendors before we finalized Skylark. There were 3 main reasons for this decision: One, the HMS had an integrated accounts module. Second, the developers were very keen to prove their product's worth in a hospital our size - 65 beds. Third, they were willing for any degree of customization.

Implementing the HMS was not easy - we had several modules for the different functional areas in the hospital. The staff in each of these areas had to be trained. Skylark was with us all the way during the implementation phase. As we started using the HMS, several rounds of customization was required. They completed most of it except a few which were altering the basic design of the software.

We were also using Ubuntu, a linux based software in our client systems. When we had issues due to this, for example, in network printing, Skylark helped us to sort it out.

The HMS has several modules all integrated with one another. Their accounting module is very extensive and has made the use of another accounting software superfluous. Their user rights capability is also very good.

I would recommend Skylark for any organization or individual - I'm very happy with their domain knowledge, willingness to customize, support during implementation phase and after that and their reasonable cost.



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